



CLAYESMORE



Transport Guide 2024-2025

Welcome

This booklet gives you useful information about the school minibus service and tells you about a new app we are going to be using to administer the service.

The app is produced by a company called Vectare who are a specialist school transport management company.

There are two elements to it:

1. The Vectare website which you can find at clayesmore.vectare.co.uk. You probably need to visit this on a laptop or desktop machine.
2. The VecTive Passenger app which is designed for the phone.

Next steps – in order

1. Visit clayesmore.vectare.co.uk to create your account
2. Book the service(s) you need for the coming term (or for longer, if you wish)
3. Download the app from the App or Play Store. Search for: **VecTive Passenger**

The Service

The routes, stops and timings are all shown in the following pages.

On either the website or the app you will be able to make ad-hoc changes, track the minibus in real time, and even check to see whether your child is on the minibus!

If your child is ill or unable to travel you will be able to use the app or the website to let the driver and the office know.

If you want to use the minibus for additional journeys you will be able to book a seat if there is one available – the charge for these will be higher than the usual service.

The terms and conditions of using the service are set out at the back of this booklet.

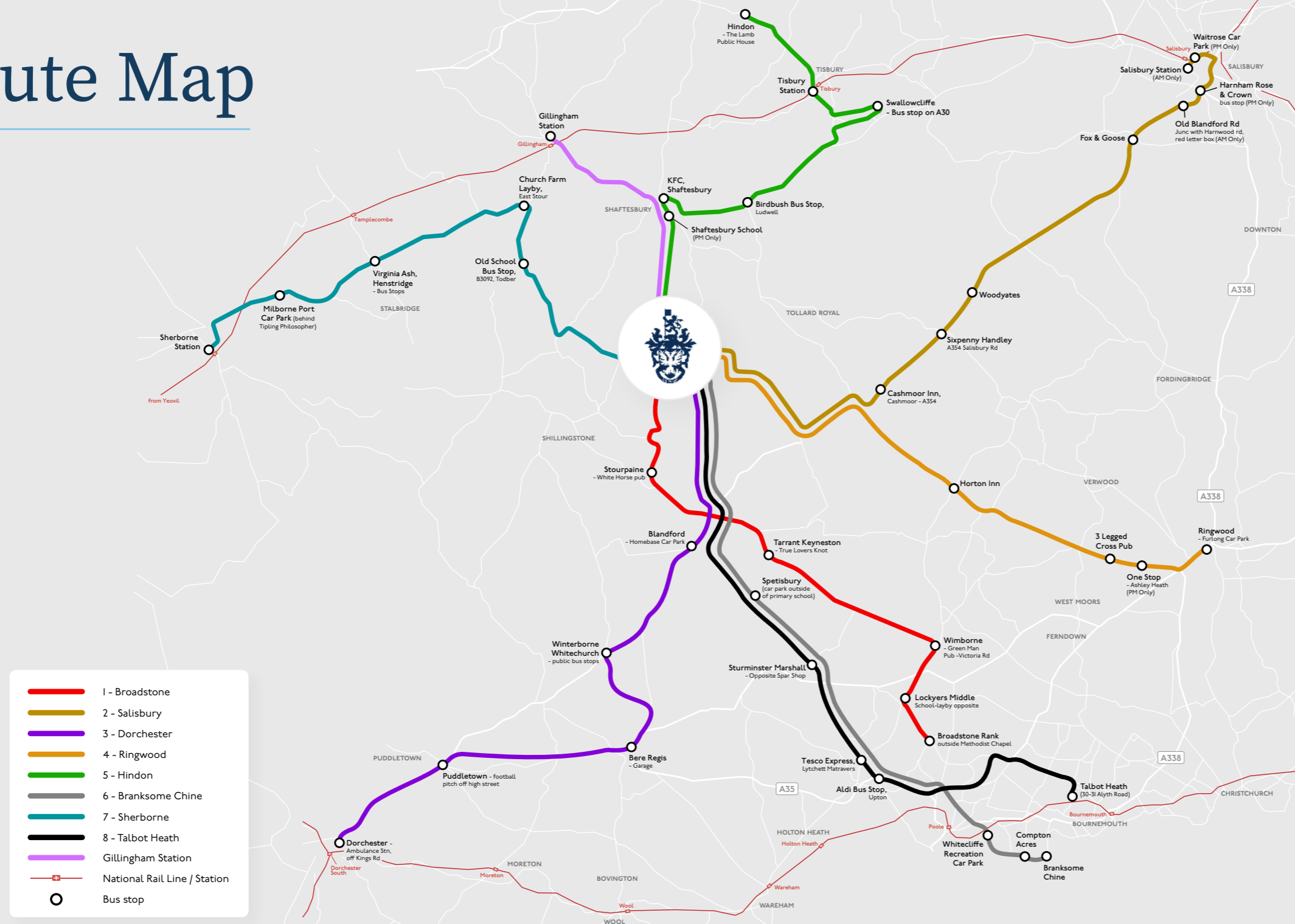
Help

If you need any help getting logged in do give us a call on **01747 813193**.



Scan the QR code
to make a booking!

Route Map



Timetable

1 Broadstone

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Broadstone Rank outside Methodist Chapel	07:25	07:45	18:10	£6.68
Lockyers Middle School-layby opposite	07:30	07:50	18:05	£6.68
Wimborne -Green Man Pub -Victoria Rd	07:35	07:55	18:00	£6.68
Tarrant Keyneston - True Lovers Knot	07:45	08:05	17:50	£5.67
Stourpaine - White Horse pub	08:00	08:20	17:35	£5.72
Clayesmore School	08:10	08:30	17:25	-

1

Scan the QR code or go to clayesmore.vectare.co.uk to locate your nearest stop and book regular travel.



2

Make your booking and get instant confirmation.

3

Contact Clayesmore at transport@clayesmore.com if you have any questions.

2 - Salisbury

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
AM Salisbury Station	07:05	07:25	-	£7.40
Waitrose Car Park PM	-	-	18:35	£7.40
Harnham Rose and Crown bus stop or Old Blandford Rd Junc with Harnwood rd, red letter box (depending on demand)	07:17	07:37	18:20	£7.40
Fox and Goose, Coombe Bissett	07:22	07:42	18:15	£7.34
Woodyates	07:35	07:55	18:00	£5.67
Sixpenny Handley A354 Salisbury Rd.	07:40	08:00	17:55	£5.67
Cashmoor Inn, Cashmoor -A354	07:45	08:05	17:50	£5.40
Clayesmore School	08:10	08:30	17:25	-

3 - Dorchester

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Dorchester - Ambulance Stn, off Kings Rd	07:15	07:35	18:20	£7.34
Puddletown - football pitch off high street	07:20	07:40	18:15	£6.12
Bere Regis - Garage	07:30	07:50	18:10	£6.12
Winterborne Whitechurch - public bus stops	07:45	08:05	17:55	£5.72
Blandford - Homebase Car Park	07:50	08:10	17:50	£5.72
Clayesmore School	08:10	08:30	17:25	-

4 - Ringwood

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Ringwood - Furlong Car Park	07:15	07:35	18:10	£7.34
3 Legged Cross Pub AM / One stop shop Ashley Heath PM	07:25	07:45	18:00	£7.34
Horton Inn	07:35	07:55	17:55	£5.80
Clayesmore School	08:10	08:30	17:25	-

5 - Hindon

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Hindon - The Lamb Public House	07:10	07:30	18:25	£6.13
Tisbury Station	07:25	07:45	18:10	£6.13
Swallowcliffe - Bus stop on A30	07:35	07:55	18:00	£5.40
Birdbush Bus Stop, Ludwell	07:45	08:05	17:50	£5.40
KFC, Shaftesbury	07:55	08:15	17:40	£5.40
Shaftesbury School (PM Only)	-	-	17:35	£5.40
Clayesmore School	08:10	08:30	17:25	-

6 - Branksome Chine

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Branksome Chine	07:05	07:25	18:25	£7.60
Compton Acres	07:10	07:30	18:22	£7.60
Whitecliffe Recreation Car Park	07:15	07:35	18:15	£7.34
Spetisbury (car park outside of primary school)	07:50	08:10	17:50	£5.67
Clayesmore School	08:10	08:30	17:25	-

7 - Sherborne

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Sherborne Station	07:15	07:35	18:20	£7.40
Milborne Port Car Park (behind Tipling Philosopher)	07:25	07:45	18:10	£7.40
Virginia Ash, Henstridge - Bus Stops	07:30	07:50	18:05	£7.34
Church Farm Layby, East Stour	07:40	08:00	17:55	£5.67
Old School Bus Stop, B3092, Todber	07:50	08:10	17:45	£5.40
Clayesmore School	08:10	08:30	17:25	-

8 - Talbot Heath

Stops	AM (Mon-Fri)	AM (Sat)	PM (Mon-Fri)	Cost (per journey)
Talbot Heath (30-31 Alyth Road)	07:10	07:30	18:25	£7.60
Aldi Bus Stop, Upton	07:30	07:50	18:10	£7.34
Tesco Express, Lytchett Matravers	07:35	07:55	18:05	£5.67
Sturminster Marshall - Opposite Spar Shop	07:40	08:00	17:55	£5.67
Clayesmore School	08:10	08:30	17:25	-

Gillingham Station

Stops	Time
Gillingham Station	To be advised
Clayesmore School	To be advised

Please note: This service is only available for exeat weekends and at half and end of term breaks. The cost of this service is decided once the trip has been completed. The cost will be split equally between the number of passengers using the service.

1

Scan the QR code or go to clayesmore.vectare.co.uk to locate your nearest stop and book regular travel.



2

Make your booking and get instant confirmation.

3

Contact Clayesmore at transport@clayesmore.com if you have any questions.

How to book

Powered by Vectara

Clayesmore School Transport Services

Find your nearest bus stop

Travelling from: Enter postcode... Travelling to: Clayesmore School Find stop

School bus service map

View PDF

1-11 Briststone
1-11 Salisbury
1-11 Dorchester
1-11 Ringwood
1-11 Hindon
1-11 Brinkbourne Chase
1-11 Sherborne
1-11 Tisbury Heath
1-11 Gillingham Station
1-11 National Rail Line / Station
1-11 Bus stop

1 Login 2 Sign up

Home / Book now

Book your seat on the bus service

Book now

Parent information Name, email etc. Pupil information Name and year group Journey information Routes and stops Confirmation Check details

First name John

Surname Smith

Email address john.smith@example.com

Mobile telephone

Postcode

Previous Next

1 Create Account

To sign up click the "Sign Up" button in the top-right corner of the website.

2 Make a booking

To make a booking click 'Book Now' – in the menu on the left.

3 Find my nearest stop

Type in your postcode at the top of the page and click, 'Find stop'. This will show you a map with all the stops in your area. You can then book the service that suits you best.

4 Booking / Payment

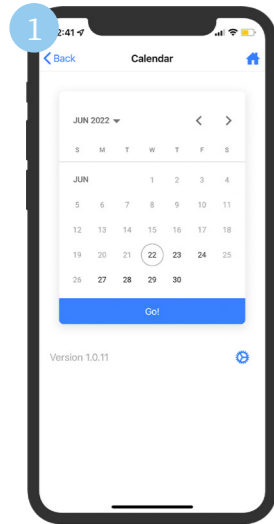
Ensure you are logged in, confirm your details, your child(ren)'s details, the journey(s) and complete the confirmation screen. You will then receive an email confirming the bookings you have made.

VecTive Passenger App

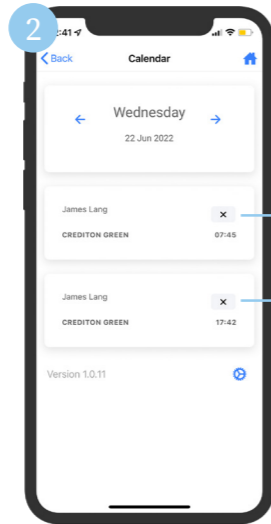
Mark as **Not Travelling**



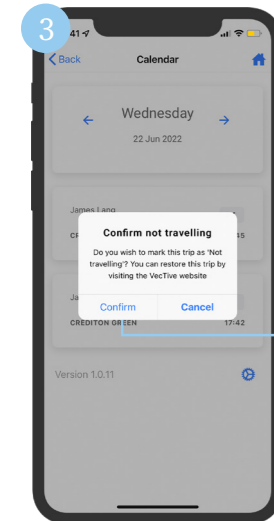
To avoid unnecessary delays, don't forget to remove your son or daughter from the journey list if they are not travelling on any given day. This is easy to do on the app.



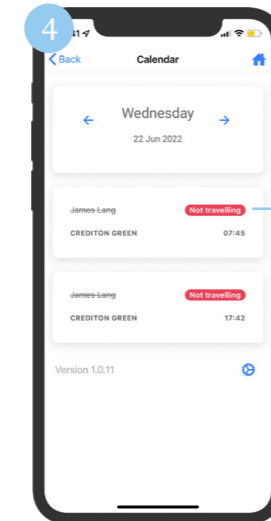
Press 'Calendar' and select the day your child is not travelling



Press the 'X' to mark the journey your child is not travelling on (AM / PM)



Press 'Confirm'



You have successfully marked your child as 'Not Travelling'

Terms & Conditions

These terms are designed to ensure the service is run safely, happily and efficiently for all parents and pupils.

BOOKINGS

1. All transport on a school bus must be booked before any service is used.
2. Parents are responsible for making bookings for any journeys they wish their child(ren) to make.
3. Bookings must be made via clayesmore.vectare.co.uk or via the VecTive passenger app.
4. The service is billed one term in advance. For ad-hoc use and payments see below.
5. Payments are non-refundable.
6. If a parent wishes to stop using the bus service a full term's notice must be given in writing to the transport manager or via clayesmore.vectare.co.uk
7. Ad-hoc journeys can be booked. These are charged at an increased rate of 50% of the standard route cost.

TRAVELLING ON THE BUS

1. Students must be at the bus stop in good time both in the morning and in the evening.
2. Students who are late will not be carried and parents will need to make alternative arrangements to take them to or from school.
3. Students must follow any instructions the driver gives them, quickly and politely.
4. Students are required to be considerate to all other pupils, the driver and members of the public.
5. Students in Years 3 – 11 must wear their school uniform or a full clean school track suit.
6. Students in Years 12 – 13 must wear their regular school clothes or a full clean school track suit.
7. No food may be consumed on any school bus.
8. Seatbelts must be worn at all times.

THE DRIVER

1. The driver is not permitted to wait after a scheduled departure time, nor to pick up or set down students anywhere except a scheduled stop.

QUERIES or COMPLAINTS

1. Queries or complaints about the service should be raised initially with the Transport Manager - transport@clayesmore.com - or with the Director of Finance and Operations.
2. Queries or complaints about a driver or about the behaviour of pupils on the bus should be raised as soon as practicable with the Senior Deputy - seniordeputy@clayesmore.com



CLAYESMORE

WATCH OUR NEW SCHOOL VIDEO 'WE ARE CLAYESMORE'



SCAN TO WATCH!

Produced by Vectare for Clayesmore School. © Vectare 2024. Timetable, route and fare information is correct as of June 2024.

This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Guide. Please note that bus routes are subject to change.